

# Claire E. Bates

Ypsilanti, MI 48198 ▪ 248.910.2406 ▪ [claire@clearnesscollaborative.com](mailto:claire@clearnesscollaborative.com)

## Academic Experience

**Bachelor of Arts in Psychology**, Huntington University (HU) ▪ Huntington, IN, January 2010, 3.96 GPA  
**Scholars' Semester in Oxford**, University of Oxford (OX) ▪ Oxford, England, Spring 2009, 3.86 GPA  
Outstanding Scholar of the Year Award, Psychology Department Award, Summa Cum Laude

## Interpersonal Assistance Experience

**Communication Coach & Owner, 2014-2015** ▪ The Clearness Collaborative, Ypsilanti, MI

Assisted individuals in developing resumes and career materials (see [clearnesscollaborative.com](http://clearnesscollaborative.com)) and in identifying the messages they seek to communicate. Coached clients in assertive yet connective communication skills for high-tension conflict situations and organizational clarity for life goals.

**Early Childhood Educator, 2012-2015** ▪ Little Blue Preschool, Ann Arbor, MI

Coached students in linguistic, cognitive, expressive, social, and motor skills using evidence-based curriculum. Developed special plans for students experiencing developmental disabilities.

**Rehabilitative Services Provider & Intern, 2010 & 2008** ▪ Otis R. Bowen Center, Huntington, IN

Supported functioning of families in rural poverty experiencing severe emotional disturbances using personalized evidence-based approaches. Provided in-home and in-community assistance and support.

**Learning Processes Clinician, 2009** ▪ Lindamood-Bell Learning Processes, Westwood, CA

Taught communication, literacy, and comprehension skills to children, teens, and young adults facing learning, behavioral, and developmental challenges, utilizing evidence-based approach.

**Learning Center Tutor, 2007-2008** ▪ Huntington University Learning Center, Huntington, IN

Coached undergraduate students, particularly those with disabilities, in increasing study skills, composing papers, and professionally communicating their needs and desire for support to professors.

## Organizational Leadership Experience

**Compassionate Communication Practice Organizer, 2013-2015**

Ann Arbor Friends Meeting, Ann Arbor, MI

- Developed opportunities and materials for 60+ adults to develop and practice conflict resolution skills
- Presented trainings to groups of adults in methods for effective, efficient, connective communication
- Coordinated schedules, venues, materials, communications, and outside support for events and groups

**Start-Up Laboratory Manager & Clinical Team Lead, 2011-2012**

Merrill Palmer Skillman Institute for Child Development, Wayne State University, Detroit, MI

- Developed internal framework supporting 160-participant study and 20-member laboratory team; implemented Qualtrics online survey approach; maintained website; oversaw data storage
- Screened, hired, managed, and mentored undergraduate and graduate employees and volunteers
- Managed phone/email communications, assessment, and follow-up with diverse participant families
- Co-wrote research materials and grant proposals including effectively funded \$60K research award

**Literacy Workshop Organizer, 2011-2012**

Telling It Kids Literacy Program, S.O.S. Community Services, Ypsilanti, MI

- Developed workshops to increase literacy access and skills for at-risk urban youth in housing crises, utilizing evidence-supported arts-based approach; Coordinated workshop materials and schedules
- Led workshops; Coached and supported team of 10 student volunteers in implementation

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## **President & Event-Planning Member, 2007-2010**

Alpha Chi Honor Society Indiana Beta Chapter, Huntington, IN

- Oversaw 30-40 person undergraduate honor society, supervising students in engaging in academic and community service involvements which would enhance and support their career directions and skills
- Wrote, facilitated large meetings, and presented publicly (securing super-regional presentation award)
- Planned and implemented quarterly events enabling student service engagement and academic growth

## **Volunteer Program Coordinator, 2006-2009**

Partnership Between Love Center, Fort Wayne, IN & Huntington University, Huntington, IN

- Directed partnership connecting college students with at-risk urban youth in mentorship relationships
- Organized logistics and communications; Planned and implemented special events
- Recruited, trained, supervised, and supported volunteers; Doubled base of student volunteers

## **Selected Presentations & Publications**

**Bates, C., & Reed, M.** (2015, February – March). *Basics of Compassionate Communication*. Lecture series presented at Ann Arbor Friends Meeting, Ann Arbor, MI.

**Bates, C.** (2014, October – December). *Basics of Compassionate Communication*. Lecture series presented at Ann Arbor Friends Meeting, Ann Arbor, MI.

**Bates, C.** (2010, April). *Many religions, one Ultimate Real? Evaluating Hick's explanation of religious similarities and differences*. Paper presented at the Alpha Chi National College Honor Society Super-Regional Convention, Little Rock, TN.

Abbott, W., **Bates, C.**, & Woods, N. (2008, April). *Death and social life: How death of a loved one impacts social style*. Paper presented at the Michigan Undergraduate Psychology Research Conference, Albion, MI.

Abbott, W., **Bates, C.**, & Woods, N. (2008). Death and social life: How death of a loved one impacts social style. *Undergraduate Research Journal for the Human Sciences*, 7. Available at <http://www.kon.org/urc/v7/abbott.html>

## **Selected Continuing Education**

Dance of Compassionate Communication,

Compassionate Communication of Ohio, Ann Arbor, MI, Nov 2013

Nonviolent Communication, Ann Arbor Friends Meeting, Ann Arbor, MI, Oct-Dec 2013

Art Therapy: Interpreting the Art & Facilitating Conversation, Cross Country Ed, Online, July 2011

Motivational Interviewing, Otis R. Bowen Center for Human Services, Warsaw, IN, May 2010

## **Selected Awards & Affiliations**

International Women's League for Peace & Freedom, 2014-2015

Outstanding Scholar of the Year Award, HU, 2010

Psychology Department Award, HU, 2010

Presentation Award, Super-Regional Convention of Alpha Chi National Honor Society, 2010

Alpha Chi National Honor Society, 2007-2010

Dean's List & Presidential & Colloquium Awards, HU, 2006-2009

National Merit Finalist Award, 2006